

Dr's Misra, Bird and Kasha

Patient Survey – Patient / Doctor Relationship

During the weeks commencing 23 December 2013, 30 December 2013 and 6 January 2014, all patients attending to see a doctor at either the Moss Lane or Liverpool Road surgeries were asked to complete a brief questionnaire. Specifically we were interested to hear how patients felt their consultation with the doctor had gone. In total 77 patients completed the questionnaire and the results are detailed below.

It was pleasing to note that in almost every case patients responded positively to the questions asked with only two patients answering “No” to only two of the questions i.e. one patient felt the doctor did not make him/her feel involved with the consultation and another did not feel he/she understood their problem/illness better following the visit.

One or two patients failed to give a response to four of the questions resulting in some questions not gaining a 100% positive score.

Many thanks to those patients who participated in the survey.

	Total Responses	YES	%	NO	%	NO RESPONSE TO QUESTION
Did the Dr welcome you and put you at ease?	77	77	100	0	0	
Did the Dr ask appropriate/relevant questions?	77	76	99	0	0	1
Did the Dr listen carefully to your concerns?	77	77	100	0	0	
Did the Dr make you feel involved with the consultation?	77	76	99	1	1.3	
Did the Dr explain things clearly and in a way you understood?	77	74	96	0	0	3
Did you feel the Dr spent enough time with you?	77	76	99	0	0	1
Following your visit did you feel you understood your problem/illness better?	77	75	97	1	1.3	1

